



Heating & Cooling Mechanical Services, Inc.

P.O. Box 6253 Largo, MD. 20792

Office No. (301)390-5558 / (703)297-1761 ~ Fax No. (301)390-2262

Website: www.cmhvacsites.com

PREVENTING MAINTENANCE PROTECTION PLAN

Utilities and equipment manufactures strongly recommend regular preventing maintenance. Regularly scheduled preventive maintenance by qualify professionals greatly prolongs equipment life, reduces the extend or frequency of failures, and help reduces fuel bills. This Service Agreement also gives you cost free diagnostics calls, priority service over non-agreement costumers, and a **10% labor discounts**, if you experience a breakdown. Finally, you will get a peace of mind by having trained professionals check and make sure your home system is in top mechanical shape and safe to operat. In consideration of the sum of _____ per system CM Heating & Cooling Mechanical Services, Inc. will provide Preventive Maintenance _____ times a year during normal business hours Monday through Friday from 7:30 A.M. to 3:30 P.M., Saturda from 8:00 A.M. to 12:00 Noon, Sundays and Holidays excluded. IF we receive a call from you not under our business hours your will receive the services the next day at first time in the morning. Any additional work required not included in this service contract will be charged at prevailing service rates. If work is accomplished at time of preventive maintenance, no trip charge will be assessed.

The Extended Protection Plan begins _____ and ends _____

Condensing /Heat Pump Unit:

Make: _____ Model No. _____ Serial No. _____
Make: _____ Model No. _____ Serial No. _____

Cooling / Heat Pump Coil:

Make: _____ Model No. _____ Serial No. _____
Make: _____ Model No. _____ Serial No. _____

Furnace / Boiler:

Make: _____ Model No. _____ Serial No. _____
Make: _____ Model No. _____ Serial No. _____

Additional Equipment: (Humidifier, electronic air cleaner and other accessories)

Make: _____ Model No. _____ Serial No. _____
Make: _____ Model No. _____ Serial No. _____

Maintenance Service Chart:

Check all wiring & connections, tighten as needed	Check contactor & relays
Check heat exchanger & burners	Check operation pressures and temperatures
Check flue draft & piping	Inspect/ clean condenser coil
Check gas valve operation	Change standard size air filter
Check for gas leaks	Inspect & flush condensate drains
Check pilots, ignition, and flame	Inspect/ clean indoor coil if accessible
Check fan blower and belts	Check thermostat
heck all safeties	Make necessary recommendations

Other terms and conditions are listed on the back of this document.

Customer Name: _____
Street Address: _____ City: _____ State: _____ Zip: _____
Phones: Home _____ Work: _____

Service Address (if different from above):

Street Address: _____ City: _____ State: _____ Zip: _____

Final Acceptance: Proposal not binding until accepted & signed by a representative of C M Heating & Cooling Mechanical Services, Inc.

Company Representative: _____ Signature: _____ Date: _____

Terms and Conditions

1. - It is mutually agreed that this policy covers only electrically operated components inside the equipment. This policy does not cover electrical or plumbing work beyond the unit work required due to negligence or misuse of the equipment, winds, lightning, and fire, flood acts of nature, sabotage, electrical, gas, or water supply damage caused by freezing ,any type of consequential water damage, corrosive atmospheres or circumstances beyond our control. This contract its price and performance, are all subject to delays in transportation, or any other cause beyond seller's control.
- 2.- This agreement covers the complete understanding between the parties and shall become a valid contract only when accepted by the purchaser and subsequently approved by a representative of C M Heating & Cooling Mechanical Services, Inc.®. No verbal representations shall be binding on right to reject any policy if an inspection and or 1st maintenance of each unit by our service technician finds the equipment is in such condition that service will be unsatisfactory for both parties. The equipment must be brought up to industry standards at the customer's expense before acceptance of policy at the time of first maintenance check.
- 3.- CM Heating & Cooling Mechanical Services, Inc® shall not be responsible for pre-existing defects and design flaws of equipment and ductwork system, airflow, air/water balancing, cleaning of flues/chimney, or performance of system.
4. - All service will be performed during regular business hours (Monday thru Friday, from 7:30 am to 3:30 pm. Saturdays from 8:00 am to 12:00 pm Noon) with exceptions of Sundays and Holiday. Calls received after working hours will be subject to our prevailing rates.
5. - It shall be at the discretion of CMHCMS® to repair or replace the effective materials and parts. In the event that any or all of the equipment (in our opinion) economically repairable CMHCMS® will quote the replacement cost. Until replacement has taken place all service will be on a COD basis. Billable service work beyond the scope of this agreement and that is not pail; the purchaser shall relieve the seller of the entire obligation of performance of this contract.
6. - The costumer cannot re-assign or transfer with out prior written consent from: C M Heating & Cooling Mechanical Services, Inc. Any changes, alterations, additions, adjustments, or repairs made by others unless authorized or approved by CMHCMS® in writing shall terminate our obligation here under and will release and terminate all obligations to the seller.
7. - C M Heating & Cooling Mechanical Services, Inc. will not be required to furnish without extra cost, any items due to sound level, material, labor, or equipment which are recommended or required by local and state code regulations, insurance companies, government, municipal or other pertinent authorities.
8. - Unnecessary or nuisance calls beyond the scope of this contract will be charged and paid by the purchaser at prevailing rates. Examples: fuses, disconnections, manual reset switches, oil restarts, unrelated problems, improperly set or abuse thermostats, exposed duct, etc.
9. - CMHCMS® endeavor to render prompt and efficient service here under, but it is expressly agreed that CMHCMS® shall in no event be liable for comfort or consequential damage (frozen piles, water damage) or loss caused by delay or an loss arising out of performance of this agreement. Universal parts used will be of comparable quality and specifications but not OEM.
10. - We cannot assume any liability for unavailability of equipments, materials, and parts due strikes, accidents, or delay beyond CMHCMS® control. In the event of delay, we will do our best to substitute any needed component, as specify on of the similar quality or better.
11. - This agreement does not exclude any freight and/or special delivery charges.
12. - CMHCMS® will not assume responsibility for any secondary damage caused by warrantable defects, condensations, or sheet of metal corrosion. (I.e. condensate pans, cabinetry, etc.)

This will NOT BE automatically renewed yearly unless requested by the customer within 15 days prior to the anniversary date of this agreement. A refund for the remaining contract period will be made on the prorated basis, with deduction fo work or ready performed, priced prevailing service rates.